Contents

List of contributors vii
Preface xi

1. Sustainable development in organizations
   Mattias Elg, Per-Erik Ellström, Magnus Klofsten and Malin Tillmar 1

2. Subsidiarity in the organization – a key issue to prevent psychosocial risks
   François Daniellou 16

3. Lean implementation, work environment and sustainability
   Jörgen Eklund, Agneta Halvarsson Lundkvist and Pernilla Lindskog 29

4. Conditions for presenteeism and production in changing organizations
   Kerstin Ekberg, Maria Gustavsson and Anna-Carin Fagerlind Stähl 42

5. Towards the collaborative hospital – harnessing the potential of enabling care processes and structures
   Thim Pratiorious, Peter Hasle, Kasper Edwards and Anders Paarup Nielsen 57

6. Program steering by learning
   Agneta Halvarsson Lundkvist and Henrik Kock 77

7. The role of customers in the development of public organizations
   Jon Engström, Mattias Elg, Bozena Poksinska, Lars Witell and Hannah Snyder 93

8. Developing knowledgeable practice at work
   Karen Evans 109
9. Trajectories of learning in practice-based innovation – organizational roles at play in sustainable innovation management
Mervi Hasu, Eveliina Saari, Laura Honkanemi, Tiina Tuominen, Mikko H. Lehtonen, Katri Kallio and Marja Toivonen

10. Exploring evidence-based practice in practice – the case of social work
Gunilla Avby, Per Nilsen and Per-Erik Ellström

11. New forms of organization – new ways to organize
Lena Högberg, Elisabeth Sundin and Malin Tillmar

12. Women small-business owners challenge regional gender contracts?
Birgitta Sköld

13. Organizational formalization in new high-tech ventures – a dual-actor process
Ingela Sölvell

14. The Nordic model in a global company situated in Norway – challenging institutional orders?
Hege Eggen Børve and Elin Kvande

15. The permeable university – a study of PhD student mobility and academic entrepreneurship intentions
Dzamila Bienkowska, Henry Etzkowitz and Magnus Klofsten

16. Understanding cluster initiatives in Europe – uniqueness and contextuality
Inessa Laur and Alain Fayolle

17. Theory-based evaluation – a range of approaches to assess impact
Veronica Gaffey and Marielle Riché

18. Three approaches to impact evaluation of regional development
Evert Vedung and Staffan Bjurulf

19. Interactive research and ongoing evaluation as joint learning processes
Lennart Svensson, Göran Brulin and Per-Erik Ellström

Index