

Providing Quality of Service in Heterogeneous Environments

Proceedings of the 18th International Teletraffic Congress – ITC-18
Berlin, Germany, 31 August -5 September 2003

VOLUME

5^a

Edited by

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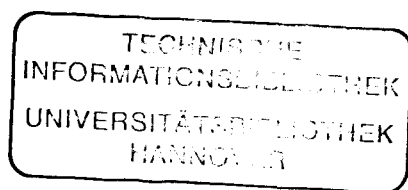
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2003

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Table of Contents

Volume 5a

Next Generation Networks / MPLS

<i>Optimal Granularity of MPLS Tunnels</i> G.N. Rouskas, L.E. Jackson, USA	1
<i>Optimal LSP Placement with QoS Constraints in DiffServ/MPLS Networks</i> J.M. Garcia, A. Rachdi, O. Brun, France	11

MPLS Traffic Engineering

<i>MPLS Traffic Engineering in OSPF Networks - A Combined Approach</i> S. Köhler, A. Binzenhöfer, Germany	21
<i>Service Level Agreement as an Issue of Teletraffic</i> M. Schneps-Schneppe, Russia, V.B. Iversen, Denmark	31
<i>An MPLS Networking Concept for Satellite Constellations</i> A. Donner, M. Berioli, M. Werner, Germany	41
<i>Residual Network and Link Capacity Weighting for Efficient Traffic Engineering in MPLS Networks</i> K. Hendling, G. Franzl, B. Statovci-Halimi, A. Halimi, Austria	51
<i>Thrifty Traffic Engineering through CSLLS</i> A. Takács, A. Császár, R. Szabó, T. Cinkler, Hungary	61

UMTS

<i>Macro Diversity Gain in UMTS Networks with Clustered User Distributions</i> K. Heck, D. Staehle, K. Leibnitz, Germany	71
<i>An Analytic Approximation of the Uplink Capacity in a UMTS Network with Heterogeneous Traffic</i> D. Staehle, A. Mäder, Germany	81
<i>An Advanced Approach for QoS Analysis in UMTS Radio Network Planning</i> U. Türke, R. Perera, E. Lamers, T. Winter, C. Görg, Germany	91

<i>Short Term Dynamic System Level Simulation Concepts for UMTS Network Planning</i>	
E. Lamers, R. Perera, U. Türke, C. Görg, Germany	101
<i>Performance Evaluation of IP in the UMTS Terrestrial Radio Access Network</i>	
A. Samhat, T. Chahed, France	111

Topology Models and Ad Hoc Networks

<i>Towards Modelling the Internet Topology - The Interactive Growth Model</i>	
S. Zhou, R.J. Mondragon, UK	121
<i>Architectural Features of the Power-Law Random Graph Model of Internet: Notes on Soft Hierarchy, Vulnerability and Multicasting</i>	
I. Norros, H. Reittu, Finland	131
<i>The Broadcast Based Ad Hoc Routing Protocol (BCBR) - A Novel Approach for Ad Hoc Routing</i>	
I. Gruber, C. Matthiesen, Germany	141
<i>Maximizing Efficiency in Bluetooth Piconets Using Throughput Optimal Packet Size Selection (TOPS)</i>	
S. Sarkar, F.M. Anjum, R. Jain, USA	151
<i>Performance Issues in Sensor Networking</i>	
H. Saito, H. Minami, Japan	161

Application Servers

<i>Web Servers under Overload: How Scheduling can Help</i>	
B. Schroeder, M. Harchol-Balter, USA	171
<i>Fastest Connection First: A New Scheduling Policy for Web Servers</i>	
C.D. Murta, T.P. Corlassoli, Brazil	181
<i>Optimizing the LRU Algorithm for Web Caching</i>	
P. Jelenković, A. Radovanović, USA	191
<i>Hybrid Performance Modeling of Open-Loop Video Distribution with VCR Functionality</i>	
A. Heindl, Germany, E. Biersack, France	201

- On Blocking Probability Evaluation for Video-on-Demand Systems*
 J. Guo, S. Chan, E.W.M. Wong, PRC, M. Zukerman, P. Taylor, Australia,
 K.S. Tang, PRC 211

Traffic Characterization & Web Performance

- What Does the Mean Mean?*
 M. Roughan, O. Spatscheck, USA 221
- Profile-Based Traffic Characterization of Commercial Web Sites*
 Z. Liu, M.S. Squillante, C.H. Xia, S.Z. Yu, L. Zhang, USA 231

Network Planning and Dimensioning

- Dimensioning High Speed IP Access Networks*
 T. Bonald, P. Olivier, J. Roberts, France 241
- Service Availability in Distributed Network Architectures: Evaluation and Planning Issues*
 M. Schopp, J. Viallon, Germany 251
- Network Tomography: an Iterative Bayesian Analysis*
 S. Vaton, A. Gravey, France 261
- A Scalable and Efficient Methodology for Flow Monitoring in the Internet*
 M. Molina, Germany 271

Routing

- A Routing and Resource Preservation Strategy for Traffic Engineering in Communication Networks*
 M. Heusse, A. Gravey, France 281
- Interdomain Traffic Engineering with Minimal BGP Configurations*
 S. Uhlig, O. Bonaventure, B. Quoitin, Belgium 291
- An Adaptive Load Balancing Method for Multiple Paths Using Flow Statistics*
 R. Kawahara, Japan 301
- Traffic Engineering in Hierarchical Multi-Provider Networks*
 G. Apostolopoulos, Canada 311

<i>IGP Link Weight Assignment for Transient Link Failures</i> A. Nucci, B. Schroeder, S. Bhattacharyya, N. Taft, USA, C. Diot, UK	321
--	-----

Resource Allocation

<i>Radio Resource Management in WCDMA-Based Networks in Emergency Situations</i> K. Kordybach, S. Nousiainen, Finland	331
--	-----

<i>Converting QoS Policy Specification into Fuzzy Logic Parameters</i> M.P. Fernandez, A.d.C.P. Pedroza, J.F. Rezende, Brazil	339
--	-----

<i>Analysis on Conformance Deterioration for QoS Provisioning: A Stochastic Approach</i> F.Y. Li, Norway	349
---	-----

<i>Bandwidth-Sharing Schemes for Multiple Multi-Party Sessions</i> Z. Liu, USA, N. Malouch, France, V. Misra, D. Rubenstein, S. Sahu, USA	359
--	-----

<i>Telecommunications Network Equilibrium with Price and Quality-of-Service Characteristics</i> R. El Azouzi, E. Altman, France, L. Wynter, USA	369
--	-----

Measurements

<i>Experience in Measuring Internet Backbone Traffic Variability: Models, Metrics, Measurements and Meaning</i> M. Roughan, A. Greenberg, C. Kalmanek, M. Rumsewicz, J. Yates, Y. Zhang, USA	379
---	-----

<i>A Portrait of a GPRS/GSM Session</i> J. Kilpi, Finland	389
--	-----

<i>Identification of Performance Degradation in IP Networks Using Throughput Statistics</i> M. Fiedler, Sweden, K. Tutschku, Germany, P. Carlsson, A.A. Nilsson, Sweden	399
--	-----

<i>Analysis of Performance Impact of Drill-Down Techniques for Web Traffic Models</i> C.H. Xia, Z. Liu, M.S. Squillante, L. Zhang, USA, N. Malouch, France	409
---	-----

<i>Radon Spectroscopy of Packet Delay</i> A. Broido, R. King, E. Nemeth, K. Claffy, USA	419
--	-----

MPLS Path Optimization

- Online Traffic Engineering in GMPLS Networks: From Shortest-Path to Design-Based Routing*
A. Elwalid, D. Mitra, I. Sanjee, I. Widjaja, USA 429
- Link Dimensioning and LSP Optimization for MPLS Networks Supporting DiffServ EF and BE Traffic Classes*
K. Wu, D.S. Reeves, USA 441
- An Efficient Decentralized On-Line Traffic Engineering Algorithm for MPLS Networks*
F. Blanchy, L. Mélon, G. Leduc, Belgium 451
- Traffic Engineering in the Presence of Tunneling and Diversity Constraints: Formulation and Lagrangean Decomposition Approach*
S. Srivastava, B. Krithikaivasan, D. Medhi, USA, M. Pioro, Poland 461
- A Multiobjective Off-Line Routing Model for MPLS Networks*
S.C. Erbas, Germany, C. Erbas, The Netherlands 471

Statistical Multiplexing

- A Performance Analysis of a Multiplexer with Priority Queues and Correlated Arrivals*
M.M. Ali, X. Song, Canada 481
- Buffer Overflow Bounds for Multiplexed Regulated Traffic Streams*
F. Guillemin, France, N. Likhanov, Russia, R.R. Mazumdar, C. Rosenberg, Y. Ying, USA 491
- Bandwidth Sharing with Heterogeneous Service Requirements*
S. Borst, R. Núñez-Queija, B. Zwart, The Netherlands 501
- Correlations Induced in a Packet Stream by Background Traffic in a Multiplexed Environment*
S. Srivastava, K. Mitchell, A. van de Liefvoort, USA 511
- Sample-Path Large Deviations for Tandem Queues with Gaussian Inputs*
M. Mandjes, M. van Uitert, The Netherlands 521

Traffic Modelling

<i>Modeling and Evaluation of Internet Applications</i> A.K. Jena, India, A. Popescu, A.A. Nilsson, Sweden	531
<i>Traffic Parameter Estimation and Area Classification for Local Exchanges with Application</i> M.T. El-Hadidi, M.S. Soliman, M.S. El-Soudani, Egypt	541
<i>Traffic Behavior of Scalable Multicast: Self-Similarity and Protocol Dependence</i> Ö. Özkasap, M. Çağlar, Turkey	551
<i>Joint Characterization of the Packet Arrival and Packet Size Processes of Multifractal Traffic Based on Stochastic L-Systems</i> P. Salvador, A. Nogueira, R. Valadas, Portugal	561
<i>On-Line Estimation of Heavy-Tailed Traffic Characteristics in Web Data Mining</i> N.M. Markovitch, Russia, U.R. Krieger, Germany	571

Volume 5b

Queueing Systems I

- Discrete-Time Queues with Correlated Vacations*
D. Fiems, H. Bruneel, Belgium 581
- System Delay Analysis for a Nonpreemptive Time-Limited Service Queueing System with Two Types of Vacations and its Application*
T. Katayama, K. Kobayashi, K. Nakagawa, Japan 591
- Bounds for a Discrete-Time Multi-Server Queue with an Application to Cable Networks*
D. Denteneer, J. van Leeuwen, J. Resing, The Netherlands 601
- Spectral Properties of Finite Buffers with Phase Type Service and Interarrival Times*
V. Naumov, Finland 611
- Algorithmic Solution of Finite Markov Fluid Queues*
N. Akar, Turkey, K. Sohraby, USA 621

TCP Modelling

- A Versatile Model for Asymmetric TCP Sources*
N. van Foreest, M. Mandjes, W. Scheinhardt, The Netherlands 631
- Performance Analysis of TCP Networks Loaded by Web Traffic*
T. Éltető, P. Vaderna, S. Molnár, Hungary 641
- An Integrated Packet/Flow Model for TCP Performance Analysis*
P. Lassila, Finland, H. van den Berg, M. Mandjes, The Netherlands,
R. Kooij, Finland 651
- Multilevel Approach for Modeling Short TCP Sessions*
U. Ayesta, K.E. Avrachenkov, E. Altman, C. Barakat, France, P. Dube, USA 661
- Investigating TCP Single Source Behavior in Time-Varying Capacity Network Scenarios*
A. De Vendictis, A. Baiocchi, Italy 671

Network Planning Methods

- Traffic Constraints Instead of Traffic Matrices: Capabilities of a New Approach to Traffic Characterization*
G.N.S. Prasanna, A. Vishwanath, USA 681
- A Scenario Based Framework for Robust Network Provisioning*
V. Marbukh, USA 691
- Dynamic Capacity Provisioning in Virtual Path-Based Networks Using Reinforcement Learning*
N. Akar, G. Sahin, Turkey 701
- Traffic Capacity Analysis for Shared Access Networks with QoS Objectives and Uncertain Demands*
C.D. Pack, USA 711
- A Gateway Location Algorithm for Hybrid Satellite and Terrestrial Communication Networks*
B.S. Yeo, Singapore, L.F. Turner, UK 721

Cellular Networks

- Cost-Efficient Metering and Accounting in 4G Networks*
J. Jähnert, Germany 731
- Planning the Next-Generation Wireless Systems*
R. Beaubrun, S. Pierre, J. Conan, Canada 741
- Paging Performance in GSM Networks: Analysis and Simulation*
M. Ivanovich, M. Hesse, P. Fitzpatrick, Australia 751
- The Cell Residence Time in Rectangular Cells and its Exponential Approximation*
M. Schweigel, Germany 761
- An Efficient Reservation-Based Handoff Control Scheme for Multimedia Traffic in Mobile Cellular Networks*
Q. Huang, S. Chan, K.T. Ko, PRC, M. Zukerman, Australia 771

Queueing Systems II

- On the Tail Behavior of Queues with Discrete Autoregressive Arrivals*
B. Kim, South Korea, K. Sohraby, USA 781

<i>Decreasing Loss Probabilities by Redundancy and Interleaving: A Queueing Analysis</i>	
A. Jean-Marie, France, P. Dube, USA, D. Artiges, E. Altman, France	791
<i>Computational Aspects of Balanced Fairness</i>	
T. Bonald, A. Proutière, J. Roberts, France, J. Virtamo, Finland	801
<i>Call Level Blocking of ON-OFF Traffic Sources with Retrials under the Complete Sharing Policy</i>	
I.D. Moscholios, P.I. Nikolaropoulos, M.D. Logothetis, Greece	811
<i>Separable Networks with Unreliable Servers</i>	
C. Sauer, H. Daduna, Germany	821

TCP Enhancements

<i>Modeling TCP Traffic with Session Dynamics - Many Sources Asymptotics under ECN/RED Gateways</i>	
P. Tinnakornsriruphap, R.J. La, A.M. Makowski, USA	831
<i>Simulation Analysis of RED with Short Lived TCP Connections</i>	
E. Altman, France, T. Jiménez, Venezuela	841
<i>Fair Marking of Web Flows Using Partial State Information</i>	
M. Alzati, M. Bottigiegno, C. Casetti, M. Mellia, Italy	851
<i>Selected Properties of a Joint Congestion Controller for TCP Connections</i>	
M. Savorić, H. Karl, A. Wolisz, Germany	861
<i>A Mathematical Model of Westwood+ TCP Congestion Control Algorithm</i>	
L.A. Grieco, S. Mascolo, Italy	871

Optical Networks

<i>QoS in Optical Burst Switched Networks - A New Performance Analysis of the Assured Horizon Framework</i>	
K. Dolzer, Germany	881
<i>Performance Analysis of an Edge Optical Burst Switching Node with a Large Number of Wavelengths</i>	
L. Xu, H.G. Perros, G.N. Rouskas, USA	891

<i>The Impact of Burstification on TCP Throughput in Optical Burst Switching Networks</i>	
D. Hong, France, F. Poppe, The Netherlands, J. Reynier, F. Baccelli, France, G. Petit, Belgium	901
<i>Waveband Routing and Wavelength Assignment in Hybrid Hierarchical Optical Networks</i>	
A. Kolarov, B. Sengupta, USA	911
<i>Differentiated-Resilience Provisioning in Wavelength-Routed Optical Network</i>	
S. Dong, C. Phillips, R. Friskney, UK	921
WLAN	
<i>Performance Analysis of Wireless LANs: An Integrated Packet/Flow Level Approach</i>	
R. Litjens, F. Roijers, J.L. van den Berg, R.J. Boucherie, M.J. Fleuren, The Netherlands	931
<i>Maximum Stable Throughput of FS-ALOHA under Delay Constraints</i>	
B. van Houdt, C. Blondia, Belgium	941
<i>An Energy Measurement Based Collision Resolution Protocol</i>	
S. Khanna, S. Sarkar, I. Shin, USA	951
<i>A Simulation Study on the Performance of Hierarchical Mobile IPv6</i>	
X. Pérez-Costa, M. Torrent-Moreno, H. Hartenstein, Germany	961
<i>Low Latency Handoff Mechanisms and their Implementation in an IEEE 802.11 Network</i>	
C. Blondia, Belgium, O. Casals, L. Cerdà, Spain, N. Van den Wijngaert, G. Willems, P. De Cleyn, Belgium	971
Wireless Networks	
<i>Wireless Service Usage and Traffic Characteristics in GPRS Networks</i>	
R. Kalden, Germany, T. Varga, Hungary, B. Wouters, B. Sanders, The Netherlands	981
<i>On the Throughput of an IEEE 802.11a Wireless LAN System with Terminals under Heterogeneous Radio Conditions</i>	
H. Pan, S. Sato, K. Kobayashi, Japan	991
<i>Providing Throughput Guarantees in IEEE 802.11e Wireless LANs</i>	
A. Banchs, X. Pérez-Costa, Germany, D. Qiao, USA	1001

- Forming Connected Topologies in Bluetooth Ad-Hoc Networks –
An Algorithmic Perspective*
R. Guérin, J. Rank, S. Sarkar, E. Vergetis, USA 1011

QoS & Economics

- A Network Flow Model for Mixtures of File Transfers and Streaming Traffic*
P. Key, L. Massoulié, A. Bain, F. Kelly, UK 1021
- Strategies for Provisioning End-to-End QoS-Based Services in a Multi-Domain
Scenario*
C.A. Kamiński, D. Sadok, Brazil 1031
- A Stateless Approach for Improving TCP Performance Using DiffServ*
E. Altman, France 1041
- Risk-Aware Network Profit Management in a Two-Tier Market*
D. Mitra, Q. Wang, USA 1051

QoS Provisioning

- QoS Provision with EDF Scheduling, Stochastic Burstiness and Stochastic
Guarantees*
E. Biton, A. Orda, Israel 1061
- The Simulation and Analysis of the Revenue Criterion Based Adaptive WFQ*
A. Sayenko, T. Hämäläinen, J. Siltanen, J. Joutsensalo, Finland 1071
- Evaluation of Resource Reservation Policies for Deterministic Services in
Multi-Service Packet Networks*
K.M.F. Elsayed, A.S. Ayad, M.T. El-Hadidi, Egypt 1081
- Semi-Definite Programming for Bandwidth Allocation in Communication
Networks*
C. Touati, E. Altman, J. Galtier, France 1091
- Optimization of Content Delivery Networks Server Placement*
A. Busson, D. Kofman, J.L. Rougier, France 1101

Admission Control and Policing

- Measurement-Based Connection Admission Control in UMTS: Single Cell Case*
S.E. Elayoubi, T. Chahed, France 1111
- Fair Assignment of Efficient Network Admission Control Budgets*
M. Menth, S. Gehrsitz, J. Milbrandt, Germany 1121
- QoS in Integrated Services Based IP Networks: The Solution to the Peak Rate Policing Issue*
L. Battaglia, U. Killat, Germany 1131
- Admission Control of Leaky Bucket Regulated Sources in a Queueing System with Priority*
V. Dumas, F. Guillemin, P. Robert, France 1141
- Performance Modelling and Control of Server Systems Using Non-Linear Control Theory*
M. Kihl, A. Robertsson, B. Wittenmark, Sweden 1151

Voice over IP

- Provision of Deterministic Services for Voice over IP Using Priority Queues*
J.A. Müller, K. Irmscher, Germany 1161
- VoIP Playout Buffer Adjustment Using Adaptive Estimation of Network Delays*
M. Narbutt, L. Murphy, Ireland 1171
- Towards Efficient Call Admission Control in IP UTRAN*
G. Mátéfi, J. Farkas, C. Antal, Hungary 1181
- Analytic Study of the Interdeparture Time Characteristics in a Multistage Network*
V. Inghelbrecht, B. Steyaert, S. Wittevrongel, H. Bruneel, Belgium 1191
- New Methods for Voice Quality Evaluation for IP Networks*
L. Sun, E. Ifeachor, UK 1201

End-to-End QoS

- Real Time Video Traffic Characteristics and Dimensioning Regarding QoS Demands*
G. Haßlinger, P. Takes, Germany 1211

<i>A Metric for Numerical Evaluation of the QoS of an Internet Connection</i> F. Dressler, Germany	1221
<i>Models for Calculating End-to-End Delay in Packet Networks</i> O. Østerbø, Norway	1231
<i>Delay Guarantee for Real-Time Traffic Flows with High Rate</i> W.J. Jia, H.X. Wang, J.C. Fang, PRC, W. Zhao, USA	1241
<i>QoS Management Protocol for an End-to-End Communication Architecture Implemented over a Differentiated IPv6 Network</i> C. Chassot, G. Auriol, A. Lozes, France	1251

Adaptive Queue Management

<i>Adaptive Drop-Tail: A Simple and Efficient Active Queue Management Algorithm for Internet Flow Control</i> J. Sun, K.T. Ko, G. Chen, S. Chan, PRC, M. Zukerman, Australia	1261
<i>Analysis of Adaptive Random Early Detection (ARED)</i> R.J. La, P. Ranjan, E.H. Abed, USA	1271
<i>Class-Based Stabilized Virtual Buffer - An AQM Scheme with Stability, Fairness and QoS Assurance</i> X. Deng, S. Yi, G. Kesidis, C.R. Das, USA	1281
<i>Robust Router Congestion Control Using Acceptance and Departure Rate Measures</i> G. Gopalakrishnan, S. Kasera, C. Loader, X. Wang, USA	1291
<i>Supporting Excess Real-Time Traffic with Active Drop Queue</i> Y. Huang, R. Guérin, P. Gupta, USA	1301

Voice over IP Admission Control

<i>On the Dimensioning of Voice over IP Networks for Various Call Admission Control Schemes</i> A. Riedl, T. Bauschert, J. Frings, Germany	1311
<i>Stateless Admission Control for QoS Provisioning for VoIP in a DiffServ Domain</i> N. Blefari-Melazzi, Italy, J.N. Daigle, USA, M. Femminella, Italy	1321