'Organizational Conflict Concepts and Models', Administrative Science Quarterly, 12, 2, 1967, 296-320

'Conflict: Toward Conceptual Clarity', Administrative Science Quarterly,17, 3, 1972, 359-370

'The Multiple Faces of Conflict in Organizations', Journal of Organizational Behavior, 13, 3, 1992, 311-324

'Introduction', in M. Deutsch (ed.), The Resolution of Conflict: Constructive and Destructive Processes (Yale University Press, 1977), pp. 3-19

'Assessing the Effects of Industrial Relations Systems and Efforts to Improve the Quality of Working Life on Organizational Effectiveness', Academy of Management Journal, 28, 3, 1985, 509-526

'The Effects of Grievance Activity on Productivity', Industrial&Labor Relations Review, 40, 1, 1986, 75-89

'The Impact on Economic Performance of a Transformation in Workplace Relations', Industrial&Labor Relations Review, 44, 2, 1991, 241-260

'A Multi-Method Examination of the Benefits and Detriments of Intragroup Conflict', Administrative Science Quarterly, 40, 2, 1995, 256-282

'Distinguishing the Effects of Functional and Dysfunctional Conflict on Strategic Decision Making: Resolving a Paradox for Top Management Teams', Academy of Management Journal, 39, 1, 1996, 123-148

'Conflict and Strategic Choice: How Top Management Teams Disagree', California Management Review, 39, 2, 1997, 42-62

'Task Conflict and Relationship Conflict in Top Management Teams: The Pivotal Role of Intragroup Trust', Journal of Applied Psychology, 85, 1, 2000, 102-111

'The Dynamic Nature of Conflict: A Longitudinal Study of Intragroup Conflict and Group Performance', Academy of Management Journal,44, 2, 2001, 238-251

'Task Versus Relationship Conflict, Team Performance, and Team Member Satisfaction: A Meta-Analysis', Journal of Applied Psychology, 88, 4, 2003, 741-749

'The Paradox of Introgroup Conflict: A Meta-Analysis', Journal of Applied Psychology, 97, 2, 2012, 360-390

'When Too Much and Too Little Hurts: Evidence for a Curvilinear Relationship between Task Conflict and Innovation in Teams', Journal of Management, 32, 1, 2006, 83-107

'A Contingency Model of Conflict and Team Effectiveness', Journal of Applied Psychology, 96, 2, 2011, 391-400

'The Effects of Conflict Asymmetry on Work Group and Individual Outcomes', Academy of Management Journal, 53, 3, 2010, 596-616

'Seeing Conflict: A Study of Conflict Accuracy in Work Teams', Negotiation and Conflict Management Research, 8, 2, 2015, 65-84

'Conflict and Conflict Management', in M. D. Dunnette (ed.), Handbook of Industrial and Organizational Psychology (Chicago: Rand-McNally, 1976), pp. 889-935

'Conflict and Conflict Management: Reflections and Update', Journal of Organizational Behavior, 13, 3, 1992, 265-274

- 'Managerial Reactions to Employee Dissent: The Impact of Grievance Activity on Performance Ratings', Academy of Management Journal, 32, 4, 1989, 705-717
- 'A Measure of Styles of Handling Interpersonal Conflict', Academy of Management Journal, 26, 2, 1983, 368-376
- 'Toward Theory-Based Measures of Conflict Management', Academy of Management Journal, 33, 1, 1990, 199-209
- 'Toward a Theory of Managing Organizational Conflict', International Journal of Conflict Management, 13, 3, 2002, 206-235
- 'A Theory-Based Measure of Conflict Management Strategies in the Workplace', Journal of Organizational Behavior, 22, 6, 2001, 645-668
- 'The Conflict-Positive Organization: It Depends Upon Us', Journal of Organizational Behavior, 29, 1, 2008, 19-28
- 'Voicing Discontent: What Happens to the Grievance Filer After the Grievance?', Journal of Applied Psychology, 81, 1, 1996, 52-63
- 'Loyalty, Voice, and Intent to Exit a Union Firm: A Conceptual and Empirical Analysis', Industrial&Labor Relations Review, 51, 1, 1997, 50-63
- 'An Integrative Model of Experiencing and Responding to Mistreatment at Work', Academy of Management Review, 33, 1, 2008, 76-96
- 'Conflict Management, Efficacy, and Performance in Organizational Teams', Personnel Psychology, 53, 3, 2000, 625-642
- 'What Goes Around Comes Around: The Impact of Personal Conflict Style on Work Conflict and Stress', International Journal of Conflict Management, 11, 1, 2000, 32-55
- 'Maximizing the Benefits of Task Conflict: The Role of Conflict Management', International Journal of Conflict Management, 12, 1, 2001, 4-22
- 'Getting it Together: Temporal Coordination and Conflict Management in Global Virtual Teams', Academy of Management Journal, 44, 6, 2001, 1251-1262
- 'Can We Talk, and Should We? Managing Emotional Conflict in Multicultural Teams', Academy of Management Review, 29, 4, 2004, 578-592
- 'The Critical Role of Conflict Resolution in Teams: A Close Look at the Links between Conflict Type, Conflict Management Strategies, and Team Outcomes', Journal of Applied Psychology, 93, 1, 2008, 170-188
- 'A Longitudinal Study of Team Conflict, Conflict Management, Cohesion, and Team Effectiveness', Group&Organization Management, 34, 2, 2009, 170-205
- 'Grievance Mediation in the Coal Industry: A Field Experiment', Industrial&Labor Relations Review, 37, 1, 1983, 49-69
- 'The Exit-Voice Trade Off', in R. Freeman and J. L. Medoff (eds), What do Unions do? (Basic Books, 1984), pp. 94-110
- 'Grievance Procedure Strength and Teacher Quits', Industrial&Labor Relations Review, 45, 1, 1991, 31-43
- 'Grievance Procedure Research: A Review and Theoretical Recommendations', Journal of Management, 22, 3, 1996, 359-384
- 'Introduction', in D. Lewin and R. B. Peterson (eds), The Modern Grievance Procedure in the United States(Greenwood Press, 1988), pp. 1-19

- 'Three Approaches to Resolving Disputes: Interests, Rights, and Power', in W. L. Ury, J. M. Brett and S. B. Goldberg (eds), Getting Disputes Resolved: Designing Systems to Cut the Costs of Conflict(Jossey-Bass, 1988), pp. 3-19
- 'Designing an Effective Dispute Resolution System', in W. L. Ury, J. M. Brett and S. B. Goldberg (eds), Disputes Resolved: Designing Systems to Cut the Costs of Conflict(Jossey-Bass, 1988), pp. 20-40
- 'Recognizing Conflict Management as a System', in C. A. Constantino and C. S. Merchant (eds), Designing Conflict Management Systems(Jossey-Bass, 1996), pp. 19-32
- 'Managing Conflict Effectively: Alternative Dispute Resolution and Dispute Systems Design', in C. A. Constantino and C. S. Merchant (eds), Designing Conflict Management Systems(Jossey-Bass, 1996), pp. 33-48
- 'Introduction: The Emergence of Conflict Management', in D. B. Lipsky, R. Seeber and R. D. Fincher (eds), Emerging Systems for Managing Workplace Conflict(Jossey-Bass, 2003), pp. 3-28
- 'Research on Alternative Dispute Resolution Procedures', in D. Lewin (ed.), Contemporary Issues in Employment Relations, (ILR Press, 2006), pp. 103-147
- 'Organizational Dispute Resolution Systems: A Complementarities Model', Academy of Management Review, 28, 4, 2003, 643-656
- 'The Dual Transformation of Workplace Dispute Resolution', Industrial Relations: A Journal of Economy and Society, 42, 4, 2003, 712-735
- 'Institutional Pressures, Human Resource Strategies, and the Rise of Nonunion Dispute Resolution Procedures', Industrial&Labor Relations Review, 56, 3, 2003, 375-392
- 'Complementarities in Organizational Dispute Resolution Systems: How System Characteristics Affect Individuals' Conflict Experiences', Industrial&Labor Relations Review 60, 2, 2007, 204-224
- 'An Organizational Ombuds Office in a System for Dealing with Conflict and Learning from Conflict, or "Conflict Management System"', Harvard Negotiation and Law Review, 14, 2009, 279
- 'Do Conflict Management Systems Matter?', Human Resource Management, 51, 2, 2012, 231-258
- 'Unions and ADR: The Relationship between Labor Unions and Workplace Dispute Resolution in US Corporations', Ohio State Journal on Dispute Resolution, 28, 2013, 63-106
- 'Against Settlement', Yale Law Journal, 93, 1983, 1073-1093
- 'Alternative Dispute Resolution: Panacea or Anathema?', Harvard Law Review, 1986, 668-684
- 'Legal Environments and Organizational Governance: The Expansion of Due Process in the Workplace', American Journal of Sociology, 95, 1990 1401-1440
- 'Pursuing Settlement in an Adversary Culture: A Tale of Innovation Co-opted or "the Law of ADR"', Florida State University Law Review, 19, 1991, 1-46
- 'The Legalization of the Workplace', American Journal of Sociology, 4, 1994, 944-971
- 'Looking Fair or Being Fair: Remedial Voice Procedures in Nonunion Workplaces', Journal of Management, 21, 1, 1995, 27-42
- 'Mandatory Arbitration of Individual Employment Rights: The Yellow Dog Contract of the 1990s', Denver University Law Review,73, 1996, 1017-1050

'Employment Arbitration: The Repeat Player Effect', Employee Rights and Employment Policy Journal, 1, 1997, 189-220

'Arbitration and Litigation of Employment Claims: An Empirical Comparison', Public Law and Legal Theory Research Paper Series (New York University), 2003, 1-25

'Assessing the Case for Employment Arbitration: A New Path for Empirical Research', Stanford Law Review, 57, 5, 2005, 1557-1591

'Saturns for Rickshaws: The Stakes in the Debate Over Predispute Employment Arbitration Agreements', Ohio State Journal on Dispute Resolution, 16, 3, 2001, 559-570

'Dispute system design and justice in employment dispute resolution: Mediation at the workplace. Harvard Negotiation Law Review, 14, 1, 2009, 1-50

'An Empirical Study of Employment Arbitration: Case Outcomes and Processes', Journal of Empirical Legal Studies, 8, 1, 2011, 1-23

'Saturns and Richshaws Revisited: What Kind of Employment Arbitration System has Developed?', Ohio State Journal on Dispute Resolution, 29, 2014, 59-83

'Justice or Just between Us? Empirical Evidence of the Trade-Off between Procedural and Interactional Justice in Workplace Dispute Resolution', Industrial&Labor Relations Review, 67, 1, 2014, 171-201

Table of Contents provided by Blackwell's Book Services and R.R. Bowker. Used with permission.