# Table of Contents

## Keynotes

Should Business Informatics Care about Linked Open Data? ............... 1  
*Witold Abramowicz and Krzysztof Węcel*

Open Problems of Information Systems Research and Technology ........ 10  
*Bernhard Thalheim*

## Business Process Management

Requirements Definition for Domain-Specific Modelling Languages:  
The ComVantage Case ......................................................... 19  
*Robert Buchmann, Dimitris Karagiannis, and Niksa Visic*

Using Process Variants in Design of Flow Management Systems ........ 34  
*Jānis Grabis*

Visual Simulation for the BPM-Based Process Automation .................. 48  
*Silke Holzmüller-Laue, Paul Schubert, Bernd Göde, and Kerstin Thurow*

Towards Completeness and Lawfulness of Business Process Models .......... 63  
*Ludmila Penicina and Marite Kirikova*

Cooperation of Business Processes – A Central Point of the Content,  
Technical, and Human Aspects of Organization Management ............... 78  
*Václav Řepa*

## Enterprise and Knowledge Architectures

Pattern Use in Knowledge Architectures: An Example from Information  
Logistics .............................................................................. 91  
*Kurt Sandkuhl*

Methods of the Assessment of Enterprise Architecture Practice  
Maturity in an Organization .................................................. 104  
*Andrzej Sobczak*

Development of an Enterprise Architecture Management Capability  
Catalog .............................................................................. 112  
*Matthias Wißotzki, Hasan Koç, Tino Weichert, and Kurt Sandkuhl*
# Organisations and Information Systems Development

Developing Open Source ERP Systems for SMEs: Is That Still of Interest? .......................... 127
*Björn Johansson*

Relationships among Open Innovation Processes, Entrepreneurial Orientation, and Organizational Performance of SMEs: The Moderating Role of Technological Turbulence .......................... 140
*Pei-Hung Ju, Deng-Neng Chen, Yu-Chun Yu, and Hsiao-Lan Wei*

The Relationships between Software Development Processes and Software Product Quality .................. 161
*Andrzej Kobylinski*

Ontological Foundations of Multi-agent Framework for Organizational Diagnosis ....................... 170
*Tatiana Poletaeva, Habib Abdulrab, and Eduard Babkin*

Verification of Models in Agent Based Computational Economics — Lessons from Software Engineering .................. 185
*Bogumił Kamiński and Przemysław Szufel*

# Information Systems and Services

Towards Creating an Evolvable Semantic Platform for Formation of Research Teams .................. 200
*Eduard Babkin, Nikolay Karpov, and Oleg Kozyrev*

The Value of E-Learning to the Lecturer .................. 214
*Ulrike Borchardt and Karsten Weidauer*

Conversion Method in Comparative Analysis of e-Banking Services in Poland .................. 227
*Witold Chmielarz and Marek Zborowski*

Selected Aspects of Information Society Measurement .................. 241
*Mихал Голинський*

Developing a Data Quality Methodology in Service Oriented Context Using Design Science Approach .................. 254
*Plamen Petkov and Markus Helfert*

The Willingness to Pay for Information in Digital Marketplaces .................. 267
*Daphne R. Raban and Maya Mazor*

Capabilities and Challenges of Contemporary Service Based Monitoring Systems .................. 278
*Peteris Rudzajs, Marite Kirikova, and Renate Strazdina*
Enterprise Utilizing Social Web ......................................................... 290
   Ján Štofa, Peter Michalik, and Iveta Zolotová

Applications

Towards Forecasting Demand and Production
of Electric Energy in Smart Grids ..................................................... 298
   Agata Filipowska, Karol Fabisz, Tymoteusz Mateusz Hossa,
   Michał Mucha, and Radosław Hofman

Supporting Energy Efficiency Decisions with IT: Initial Experiences
from the EnRiMa Project ................................................................. 315
   Martin Henkel, Janis Stirna, Markus Groissböck, and
   Michael Stadler

Noise Identification in Multivariate Time Series Modelling with
Divergence Approach ................................................................. 327
   Ryszard Szupiluk

Author Index .................................................................................... 335