Knowledge Management 2.0:
Organizational Models and Enterprise Strategies

Imed Boughzala
TELECOM Business School, France

Aurélie Dudezert
Ecole Centrale Paris, France
Table of Contents

Preface ........................................................................................................................................ vi

Acknowledgment ...................................................................................................................... xiv

Section 1
KM 2.0 and Web 2.0 Technologies

Chapter 1
Collaboration 2.0 through the New Organization (2.0) Transformation ........................................ 1
  *Imed Boughzala, TELECOM Business School, France*

Chapter 2
Exploring the Impact of Web 2.0 on Knowledge Management ................................................... 17
  *Thomas Bebensee, Google Ireland Ltd., Ireland*
  *Remko Helms, Utrecht University, The Netherlands*
  *Marco Spruit, Utrecht University, The Netherlands*

Chapter 3
Moving Wikis Behind the Firewall: Intrapedias and Work-Wikis ................................................... 44
  *Lynne P. Cooper, California Institute of Technology, USA*
  *Mark B. Rober, California Institute of Technology, USA*

Chapter 4
Social Networks and Knowledge Management: An Explorative Study in Library Systems .......... 64
  *Bhojaraju Gunjal, University of Mysore, India*
  *Panorea Gaitanou, Ionian University, Greece*
  *Sarah Yasin, YBP Library Services, USA*

Chapter 5
Web 2.0 Social Networking Technologies and Strategies for Knowledge Management ............... 84
  *Edward T. Chen, University of Massachusetts, USA*