e-HR: using intranets to improve the effectiveness of your people

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  Allow a single log-on
  Use rapid prototyping methods
  Allow customisation and personalisation
  Implement step-by-step
  Make sure the content is kept fresh
  Review processes before automating
  Give the site an identity
  Remove alternatives

Summarising ...

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  Providing search engines
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  On-line testing
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  How do time and attendance systems work?

What are the benefits?

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  The performance agreement
  Personal development planning
  Performance
  The performance review
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- Best practice in on-line 360 degree feedback

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#### Making information available
- Information becomes active
- Information can be targeted to people who want it
- Answers to important questions can be made more accessible
- Enhancing information using streamed video
- Information and knowledge

#### Delivering an effective knowledge management strategy
- Identify the most useful 20 percent
- Work with experts to capture their knowledge meaningfully
- Provide a context for all knowledge

#### Managing internal documents
- Limitations of document management systems

#### Gathering information from the workforce

#### Keeping up to date with the outside world

#### Improving collaboration between people
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- Benefits of on-line collaboration
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- How to implement on-line collaborative tools

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