Practical Studies in E-Government

Best Practices from Around the World
Contents

1 Back to Practice, a Decade of Research in E-Government .................... 1
Saïd Assar, Imed Boughzala, and Isabelle Boydens

2 E-Procurement, from Project to Practice: Empirical Evidence from the French Public Sector ..................... 13
Godefroy Beauvallet, Younes Boughzala, and Saïd Assar

3 Implementation of E-Government in Mexico: The Case of Infonavit ........................................................... 29
Lizbeth Herrera and J. Ramon Gil-Garcia

4 The Casualty Assistance Readiness Enhancement System: A Case Study in Rapid Prototyping and Design for Flexibility .......... 49

5 An Overview of Some Electronic Identification Use Cases in Europe .............................................................. 71
Fabrice Mattatia

6 Privacy and Personal Information Held by Government: A Comparative Study, Japan and New Zealand .............................. 93
Rowena Cullen

7 Strategic Issues Relating to Data Quality for E-Government: Learning from an Approach Adopted in Belgium ..................... 113
Isabelle Boydens

8 Long-Term Verifiability of Remote Electronic Elections .................. 131
Lucie Langer
9 Law-Based Ontology for E-Government Services
Construction – Case Study: The Specification of Services in Relationship with the Venture Creation in Switzerland ............... 149
Abdelaziz Khadraoui, Wanda Opprecht, Michel Léonard, and Christine Aïdonidis

10 Architectural Principles for Orchestration of Cross-Organizational Service Delivery: Case Studies from the Netherlands ................................................. 167
Anne Fleur van Veenstra and Marijn Janssen

11 Achieving Interoperability Through Base Registries for Governmental Services and Document Management ......................... 187
Yannis Charalabidis, Fenareti Lampathaki, and Dimitris Askounis

12 Envisioning Advanced User Interfaces for E-Government Applications: A Case Study ................................................................. 205
Gaëlle Calvary, Audrey Serna, Joëlle Coutaz, Dominique Scapin, Florence Pontico, and Marco Winckler

13 Practices to Develop Spatial Data Infrastructures: Exploring the Contribution to E-Government .................................................. 229
Joep Crompvoets, Glenn Vancauwenbergh, Geert Bouckaert, and Danny Vandenbroucke

Index ............................................................................................................... 249