THE ROLE OF PUBLIC ADMINISTRATION IN BUILDING A HARMONIOUS SOCIETY

Selected Proceedings from the Annual Conference of the Network of Asia-Pacific Schools and Institutes of Public Administration and Governance (NAPSIPAG)

Edited by Raza Ahmad

Beijing, People’s Republic of China
5–7 December 2005

ADB China National School of Administration
# Table of Contents

**Acknowledgments** viii

**Introduction** ix

**Introductory Papers** 1

Democratization and State Capacity in East and Southeast Asia 3  
IAN MARSH

The Role of the Chinese Government in Building  
a Harmonious Society 19  
BO GUILI

**Session 1 – Enlarging Citizen Participation and Increasing Autonomy of Local Government in Achieving Societal Harmony** 25

On the Organizational Framework for Citizens’ Participation  
in the People’s Republic of China 27  
CHU SONGYAN

Qualitative Participation and Social Harmony: A Study  
of the Literacy Movement in West Bengal (India) 40  
RABINDRANATH BHATTACHARYYA

Enlarging Entrepreneurial Networks of Local Citizens  
in Backward Regions of India 57  
AMITA SINGH

Local Governance, Decentralization, and Participatory Planning  
in Indonesia: Seeking a New Path to a Harmonious Society 69  
IDA WIDIANINGSIH

Citizens’ Participation in Local Budgeting: The Case of Mongolia 90  
BYAMBAYAR YADAMSUREN

Relationship between the Size of Local Government  
and Citizen Participation in Sri Lanka 103  
M. H. AJANTHA SISIRA KUMARA and  
WASANA S. HANDAPANGODA
MUJWAHUZI NJUNWA

Session 2 - Public Administration Strategies that Help or Hinder Societal Harmony

Changing Relationship with Government: Contracts or Partnerships in the Delivery of Community Services  
JO BAULDERSTONE

Targeted Public Distribution System: Lessons from a Food Deficit State in India  
JAYA S. ANAND

Role of Public Administration in Facilitating Rural Telecommunications and ICT  
REKHA JAIN

Power, Public Administration, and Poverty: An Inquiry into the Rural Employment Program in India  
BISWATOSH SAHA and RAM KUMAR KAKANI

Combating Poverty and Exclusion in Nepal  
TEK NATH DHAKAL

The Quality of Public Sector Management and Economic Inequality  
M. KHALID NADEEM KHAN and SYED ABU AHMAD AKIF

Managing Diversity in the Philippines: Is Government Working Hard Enough to Provide Services in Equal Ways?  
EDUARDO T. GONZALEZ

Reducing Socioeconomic Inequality in Uzbekistan  
ALISHER R. YUNUSOV

Session 3 - Innovations in Governance and Public Service to Achieve a Harmonious Society

The Impact of Poor Governance on Foreign Direct Investment: The Bangladesh Experience  
QUAMRUL ALAM, MOHAMMAD EMDAD ULLAH MIAN, and ROBERT F. I. SMITH
E-governance in Bangladesh: A Scrutiny from the Citizens’ Perspective 346
SHAH MOHAMMAD SANAUL HOQUE

Innovations in Governance and Service Delivery:
E-government Experiments in Malaysia 366
NOORE ALAM SIDIQUEE

Innovative Tools in the Governance of Public Services and their Implementation in a Developing Country, Cambodia 385
CHHIV YISEANG and ISABELLE THOMAS

Building a Harmonious Entrepreneurial Ecology: An Understanding Based on the Emerging Experience of the People’s Republic of China 398
LI GUOJUN

Performance-based Budgeting in China: A Case Study of Guangdong 410
MEILI NIU, ALFRED HO, and JUN MA

Role of E-governance in Tackling Corruption: The Indian Experience 434
R. D. PATHAK and R. S. PRASAD

Innovations in Governance and Public Service: The Case of Andhra Pradesh State in India 464
SEETA MISHRA, R. K. MISHRA, and J. KIRINMAI

The Proper Role of Government in Natural Resources Management in Indonesia 475
MULYADI SUMARTO

Building a Performance-based Management System: Increasing the Impact of Community Engagement in Local Authorities 489
SUHAIMI SHAHNON

Engaging Societies: Institutionalizing a Consultative Mechanism to Improve Governance 508
HASHIM YAACOB and NORMA MANSOR

Institutional Change in Mongolia: Balancing Waves of Reform 515
TSEDEV DAMIRAN and RICHARD PRATT
### Session 4 - Constraints and Challenges Arising from Demographic Transitions/Imbalances

<table>
<thead>
<tr>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor Migration in the Kyrgyz Republic and Its Social and Economic Consequences</td>
<td>549</td>
</tr>
<tr>
<td>ROMAN MOGILEVSKY</td>
<td></td>
</tr>
<tr>
<td>Constraints and Challenges Arising from Demographic Transitions and Imbalances: Pakistan at the Crossroads</td>
<td>555</td>
</tr>
<tr>
<td>AQILA KHAWAJA</td>
<td></td>
</tr>
</tbody>
</table>

### Session 5 - Conflict Resolution and Peace-Building Mechanisms for Public Administration

<table>
<thead>
<tr>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Problems of Democratic Consolidation in Bangladesh: A Cultural Explanation</td>
<td>569</td>
</tr>
<tr>
<td>TAIABUR RAHMAN</td>
<td></td>
</tr>
<tr>
<td>Role of Alternative Dispute Resolution Methods in the Development of Society: <em>Lok Adalat</em> in India</td>
<td>589</td>
</tr>
<tr>
<td>ANURAG K. AGARWAL</td>
<td></td>
</tr>
<tr>
<td>Using Q-methodology to Resolve Conflicts and Find Solutions to Contentious Policy Issues</td>
<td>601</td>
</tr>
<tr>
<td>DAN DURNING</td>
<td></td>
</tr>
</tbody>
</table>

### Session 6 - Health Care for the Poor in Asia

<table>
<thead>
<tr>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Care for the Poor in India with Special Reference to Punjab State</td>
<td>623</td>
</tr>
<tr>
<td>B.S. GHUMAN and AKSHAT MEHTA</td>
<td></td>
</tr>
<tr>
<td>Health Care for the Poor and the Millennium Development Goals: A Case Study of Pakistan</td>
<td>634</td>
</tr>
<tr>
<td>SARFRAZ H. KHAWAJA</td>
<td></td>
</tr>
<tr>
<td>Opportunities and Challenges in the Local Governance of Public Health</td>
<td>644</td>
</tr>
<tr>
<td>VICTORIA A. BAUTISTA</td>
<td></td>
</tr>
<tr>
<td>Building the Public Health Emergency Management System of the People’s Republic of China</td>
<td>662</td>
</tr>
<tr>
<td>MENGZHONG ZHANG and JIANHUA ZHANG</td>
<td></td>
</tr>
</tbody>
</table>
Session 7 - Special Session on the Teaching of Public Administration and Policy 675

Innovations in Teaching Public Policy and Management: The Case of ANZSOG’s EMPA Program 677
DEIRDRE O’NEILL

The Problem-based Learning Approach: Issues and Concerns 692
LUVISMIN SY-AVES

Teaching Problem-based Data Analysis to Public Administration Students: A Reinforcement of Statistics and Research Methods in the MPA Program 699
ESTER L. RAAGAS

Assessment Center Simulation as Problem-based Learning Tool for the MPA Program: A Field Study in Taipei, China 709
IRVING YI-FENG HUANG