Contents

I. Legal Service in the New Economy
   1. Legal Electronic Commerce 3
   2. The Client Service Chain 42

II. The Future of Law
   3. The Future of Law Summarized 79
   4. The Future of Legal Practice 108
   5. The Likely and the Possible 124
   6. A Response to Critics 150

III. Expert Systems in Law
   7. An Introduction to Expert Systems in Law 161
  10. An Early Case Study in Packaging the Law 221

IV. IT in the Justice System
   11. IT and the English Civil Justice System 233
   12. The Electronic Pillars of Justice 255
   13. The Computer Judge: Early Thoughts 275

Index 293