# Table of Contents

## PART I  Background: The Problem, Existing Infrastructure, and Possible Solutions

**Chapter 1**  
The Patient’s Perspective on Access to Medical Equipment.........................................................3  
*June Isaacson Kailes*

**Chapter 2**  
Results of a National Survey on Accessibility of Medical Instrumentation for Consumers..................................................................................................................13  
*Jill M. Winters, Molly Follette Story, Kris Barnekow, June Isaacson Kailes, Brenda Premo, Erin Schwier, Sarma Danturthi, and Jack M. Winters*

**Chapter 3**  
Emerging Human Factors and Ergonomics Issues for Health Care Professionals .........................29  
*Molly Follette Story*

**Chapter 4**  
Toward a New Health Care Policy: Accessible Medical Equipment and Instrumentation..................41  
*June Isaacson Kailes, Brenda Premo, and Curtis Richards*

**Chapter 5**  
Role of Tax Law in the Development and Use of Accessible Medical Instrumentation.....................59  
*Steven Mendelsohn*

## PART II  Tools for Usability and Accessibility Analysis

**Chapter 6**  
Applying the Principles of Universal Design to Medical Devices.....................................................83  
*Molly Follette Story*

**Chapter 7**  
Using Ethnographic Research to Develop Inclusive Products.............................................................93  
*Stephen B. Wilcox*

**Chapter 8**  
Educating Engineers in Universal and Accessible Design .................................................................101  
*Robert E. Erlandson, John D. Enderle, and Jack M. Winters*
Chapter 9
Assistive Technology Devices and Universal Design Assessments: Theoretical Relationships and Implications on Measurement .................................................. 119
Roger O. Smith, Kathy Longenecker Rust, and Stephanie Siegler

Chapter 10
Tools for Sensor-Based Performance Assessment and Hands-Free Control .................................................. 131
Gerald E. Miller

Chapter 11
Ergonomic Evaluation and Design of Handheld Medical Devices .................................................. 143
David M. Rempel, Thomas M. Armstrong, and Ira Janowitz

Chapter 12
Usability Testing by Multimedia Video Task Analysis .................................................. 159
Thomas Y. Yen and Robert G. Radwin

Chapter 13
The Mobile Usability Lab Tool for Accessibility Analysis of Medical Devices: Design Strategy and Use Experiences .................................................. 173
Jack M. Winters, David R. Rempel, Molly Follette Story, Melissa R. Lemke, Alan Barr, Sean Campbell, and R. Sarma Danturthi

Chapter 14
Comparison of Accessibility Tools for Biomechanical Analysis of Medical Devices: What Experts Think .................................................. 191
Melissa R. Lemke and Jack M. Winters

PART III  Considerations in Design Guideline Development

Chapter 15
Accessibility Standards and their Application to Medical Device Accessibility .................................................. 215
Daryle Gardner-Bonneau

Chapter 16
Human Factors Standards for Medical Devices Promote Accessibility .................................................. 225
Michael E. Wiklund

Chapter 17
Designing Accessible Medical Devices .................................................. 233
Ron Kaye and Jay Crowley

Chapter 18
Letting User Ability Define Usability .................................................. 243
James L. Mueller

Chapter 19
Macroergonomic and Implementation Issues of Guidelines for Accessible Medical Devices .................................................. 255
Pascale Carayon, Anne-Sophie Grenier, and Carla Alvarado
# Table of Contents

**Chapter 20**  
Reducing Error and Enhancing Access to Home Use of Medical Devices: Designing from the Perspective of the Home Care Provider ......................................................... 267  
*Marilyn Sue Bogner*

**Chapter 21**  
Use of Problem-Solving Tools of TRIZ to Address Equipment Design for Home Care .......... 277  
*John W. Gosbee*

**Chapter 22**  
Development of the Medical Equipment Device Accessibility and Universal Design Information Tool ............................................................... 283  
*Roger O. Smith, Kris Barnekow, Melissa R. Lemke, Rochelle Mendonca, Melinda Winter, Todd Schwanke, and Jack M. Winters*

**Chapter 23**  
Access to Medical Instrumentation: The Role of Web Accessibility ......................................................... 297  
*Judy Brewer*

### PART IV Considerations in Emerging Trends and Technologies

**Chapter 24**  
Technology for Full Citizenship: Challenges for the Research Community ......................................................... 307  
*Katherine D. Seelman*

**Chapter 25**  
Future Possibilities for Interface Technologies that Enhance Universal Access to Health Care Devices and Services ......................................................... 321  
*Jack M. Winters*

**Chapter 26**  
Trends to Watch: Trends in Information and Communications Technology That May Influence Developments in Access to Medical Instrumentation ......................................................... 341  
*Alfred S. Gilman*

**Chapter 27**  
Emerging Personalized Home Rehabilitation: Integrating Service with Interface ......................................................... 355  
*Xin Feng and Jack M. Winters*

**Chapter 28**  
Progress in Using the Universal Remote Console Standard to Create User-Customized Interfaces for Future Medical Devices ......................................................... 373  
*R. Sarma Danturthi, Pawan Shroff, and Jack M. Winters*

**Chapter 29**  
Usability and Access Issues in Telerehabilitation ......................................................... 393  
*Linda van Roosmalen*

**Chapter 30**  
Applications and Issues with Wireless Technology in Medical Care ......................................................... 405  
*John W. Peifer and Michael L. Jones*
PART V Outputs of the Workshop: Key Knowledge Gaps, Barriers, Recommendations

Chapter 31
Report of the Workshop on Accessible Interfaces for Medical Instrumentation: Draft Guidelines and Future Directions ................................................................. 419
Jack M. Winters and Molly Follette Story

Appendix 1
Chairs' Perspectives on Workshop Breakout Theme C: Interfaces for Home Health Care Devices ........................................................................................................ 445
Daryle Gardner-Bonneau and Binh Q. Tran

Appendix 2
Commentary on Distinguishing Accessibility from Accommodation ................................................................................................................................. 449
David Baquis

Appendix 3
Commentary on Data, Models, and Procedures for Design of Accessible Medical Instrumentation .................................................................................................. 451
Thomas J. Armstrong

Appendix 4
Commentary on What Is Accessibility? And What Does It Have to Do with Medical Device Design? ......................................................................................... 453
Ron Kaye and Jay Crowley

Appendix 5
Commentary on the Difference between “Usability” and “Accessibility,” Which May Be the End Users ......................................................................................... 455
Molly Follette Story

Glossary of Terms ................................................................................................................................. 457

Index ............................................................................................................................................... 463