Contents

Preface ix

Acknowledgements xi

1 Basics of Performance Measurement in UMTS Terrestrial Radio Access Network (UTRAN) 1
  1.1 General Ideas of Performance Measurement 2
    1.1.1 What is a KPI? 4
    1.1.2 KPI Aggregation Levels and Correlations 6
    1.1.3 Basic Approach to Capture and Filter Performance-Related Data in UTRAN 7
    1.1.4 Performance Measurement Definitions of 3GPP 13
    1.1.5 User Experience vs. 3GPP Performance Measurement Definitions
      1.1.5.1 Problems with Registration and Call Setup 17
      1.1.5.2 Dropped Calls 19
      1.1.5.3 Poor Transmission Speed 20
      1.1.5.4 Corrupted Data 25
    1.1.6 Basics of PS Call Analysis in UTRAN 27
  1.2 Basic Architectural Concept of Performance Measurement Equipment Based on Protocol Analysis 34
    1.2.1 Protocol Decoding and Protocol Stacks 37
    1.2.2 Diversity Combining and Filtering 39
    1.2.3 State Transition Analysis 44
  1.3 Aggregation Levels/Dimensions 47
    1.3.1 SGSN Dimension 47
    1.3.2 MSC Dimension 48
    1.3.3 SRNC Dimension 48
    1.3.4 DRNC Dimension 48
    1.3.5 CRNC Dimension 48
    1.3.6 Node B Dimension 49
    1.3.7 Cell Dimension 49
    1.3.8 Call/Connection Dimension 51
    1.3.9 UE Dimensions 51
    1.3.10 Radio Bearer/Radio Access Bearer Type Dimensions 52
  1.4 Statistics Calculation and Presentation 54
    1.4.1 Sampling Period 54
    1.4.2 Bins 56
    1.4.3 The 95th Percentile 57
    1.4.4 Gauges and Distribution Functions 58
2.15 Miscellaneous Protocol Procedures and Events that Indicate Abnormal Behaviour of Protocol Entities on Different Layers

2.15.1 Miscellaneous RRC Failure Indications and Ratio KPIs

2.15.1.1 RRC UTRAN Mobility Information Failure

2.15.1.2 RRC Measurement Control Failure

2.15.1.3 RRC Status

2.15.1.4 RRC Security Mode Failure

2.15.1.5 RRC Transport Format Combination Control Failure

2.15.1.6 RRC Paging Response

2.15.2 SCCP Failure Analysis

2.15.2.1 Connection Refused (CREF)

2.15.2.2 Inactivity Check Failure

2.15.3 RANAP Failure Analysis

2.15.3.1 RANAP Reset Resource

2.15.3.2 RANAP Reset

2.15.3.3 RANAP Overload

2.15.4 NBAP Failure Analysis

2.15.5 RLC Acknowledge Mode Retransmission Rate

3 Call Establishment and Handover Procedures of PS Calls using HSDPA

3.1 HSDPA Cell Set Up

3.2 HSDPA Basic Call

3.2.1 Call Set Up and Measurement Initialisations

3.2.2 Call Release

3.3 Mobility Management and Handover Procedures in HSDPA

3.3.1 Serving HS-DSCH Cell Change without Change of Active Set

3.3.2 Inter-Node B Serving HS-DSCH Cell Change

3.3.3 HSDPA Cell Change After Soft Handover

Glossary

References

Index