## Contents

### PART I: Basic Issues and Approaches

1. Background and Current Trends in the Study of Interpersonal Communication  
   *Mark L. Knapp, Gerald R. Miller, and Kelly Fudge*  
   3

2. Perspectives on Inquiry II: Theories and Stories  
   *Arthur P. Bochner*  
   21

3. Methodology in Interpersonal Communication Research  
   *Marshall Scott Poole and Robert D. McPhee*  
   42

### PART II: Fundamental Units

4. Communicator Characteristics and Behavior  
   *Howard Giles and Richard L. Street, Jr.*  
   103

5. Situations and Goals as Fundamental Constructs in Interpersonal Communication Research  
   *Lynn Carol Miller, Michael J. Cody, and Margaret L. McLaughlin*  
   162

6. Language and Interpersonal Communication  
   *Scott Jacobs*  
   199

7. Nonverbal Signals  
   *Judee K. Burgoon*  
   229

8. Culture, Meaning, and Interpersonal Communication  
   *Jürgen Streeck*  
   286
PART III: Processes and Functions

9. Temporal Qualities of Relationships: Organismic, Transactional, and Dialectical Views
   Carol M. Werner and Leslie A. Baxter 323

10. The Management of Conversational Interaction in Adults and Infants
    Joseph N. Cappella 380

11. Supportive Communication
    Terrance L. Albrecht, Brant R. Burleson, and Daena Goldsmith 419

12. Power, Dominance, and Social Interaction
    Charles R. Berger 450

13. Emotion in Interpersonal Communication
    Sandra Metts and John Waite Bowers 508

14. Communication and Interpersonal Influence
    David R. Seibold, James G. Cantrill, and Renee A. Meyers 542

15. Communicative Competence and Interpersonal Control
    Malcolm R. Parks 589

PART IV: Contexts

16. Task/Work Relationships: A Life-Span Perspective
    Fredric M. Jablin and Kathleen J. Krone 621

17. Social and Personal Relationships
    Steve Duck and Garth Pittman 676

18. Interpersonal Communication and Health Care
    Teresa L. Thompson 696

19. All in the Family: Interpersonal Communication in Kin Relationships
    Mary Anne Fitzpatrick and Diane M. Badzinski 726

Author Index 772
Subject Index 810
About the Authors 820