Contents

Foreword vii

Introduction 1

I. LINGUISTIC PERSPECTIVES

Electronic Language: A new variety of English
Milena Collot and Nancy Belmore 13

Oral and written linguistic aspects of computer conferencing
Simeon J. Yates 29

Linguistic and interactional features of Internet Relay Chat
Christopher C. Werry 47

Functional comparisons of face-to-face and computer-mediated
decision making interactions
Sherri L. Condon and Claude G. Čech 65

Two variants of an electronic message schema
Susan Herring 81

II. SOCIAL AND ETHICAL PERSPECTIVES

Managing the virtual commons: Cooperation and conflict in
computer communities
Peter Kollock and Marc Smith 109

Our passionate response to virtual reality
Nancy R. Deuel 129

Cyberfeminism
Kira Hall 147
III. CROSS-CULTURAL PERSPECTIVES

- Computer-mediated conversations as a new dimension of intercultural communication between East Asian and North American college students
  Ringo Ma
  173

Perceptions of American culture: The impact of an electronically-mediated cultural exchange program on Mexican high school students
  Mary Elaine Meagher and Fernando Castaños
  187

Visible conversation and academic inquiry: CMC in a culturally diverse classroom
  Gregory G. Colomb and Joyce A. Simutis
  203

IV. CMC AND GROUP INTERACTION

- Group dynamics in an e-mail forum
  Joan Korenman and Nancy Wyatt
  225

- Writing to work: How using e-mail can reflect technological and organizational change
  Oren Ziv
  243

The rhetorical dynamics of a community protest in cyberspace:
What happened with Lotus Marketplace
  Laura J. Gurak
  265

References
  279

Index of names
  309

Index of subjects
  313