Defining Diversity in a Global Context
Workforce Diversity Defined
Toward a Global Definition of Diversity
Stereotypes and Prejudice
Dehumanization and Oppression
Employment-Related Discrimination
Vive la difference? Theoretical Perspectives on Diversity and Exclusion in the Workplace
Diversity and Exclusion: A Critical Workforce Problem
Theoretical Underpinnings of the Inclusion-Exclusion Construct
Research on Organizational Demography Documenting Exclusion
Social Psychological Theories on Diversity and Intergroup Relations
Culture and Communication in the Global Workplace
The Cultural Context for the Global Workplace
Cross-Cultural Communication
Effective Cross-Cultural Communication
Interpersonal Relationships in a Global Work Context
Cultural Styles and Relational Schemas
Diversity in Interpersonal Relationships
Interpersonal Relationships and Cross-cultural communication
Managing A Diverse Workforce In The Global Context-The Inclusive Workplace
Diversity Management
Defining Diversity Management
From Equal Rights Laws to Affirmative/Positive Action to Diversity Management
Diversity Management Paradigms
The Impetus for Implementing Diversity Management
Managing the Globalize Workforce Diversity
An Overview of the Inclusive Workplace Model
The Inclusive Workplace
(Diversity Within the Work Organization)Inclusive Policies and Practices
Obstacles and Benefits of Implementing the Inclusive Approach
Case Illustration
Inclusion and diversity within work organizations -Denny’s, Inc
The Inclusive Workplace
(Inclusion through Corporate-Community Collaborations)Inclusive Policies and Practices
Obstacles and Benefits of Implementing the Inclusive Approach
Case Illustration
Inclusion and Corporate-Community Collaboration
Inclusion and corporate-community relations - Unilever Inc
The Inclusive Workplace
(Inclusion through State/National Collaborations) Inclusive Policies and Practices
Obstacles and Benefits of Implementing the Inclusive Approach
Inclusion of Disadvantaged Groups at the National/State Level
The Eures

Table of Contents provided by Blackwell's Book Services and R.R. Bowker. Used with permission.