Preface
A (Controversial) Proposal
Why Persist with DSS when the Real Issue is Improving Decision Making? p. 1
Organizational Support
The Balance Sheet Method at Work: A DSS for the U.S. Coast Guard Fleet Mix Problem p. 13
Support for the Synthesis and Analysis of Organisational Systems in Deciding on Change p. 29

Panel on Organizational Change
Decision Support Systems: Balancing Directed and Nondirected Change p. 51
Track--DSS for Distributed Decision Processes
Introduction p. 57
On the Design of Group Decision Support Systems p. 59
Decision Conferencing GDSS in the Hungarian Parliament: A Case of Systems Planning p. 71

Present and Future of Computer Supported Idea Generation p. 87
The Design of DINE: A Distributed Negotiation Support Shell p. 103
Planning Support for Real-Time Fleet Management of Road Transportation p. 115
Integrating Case-Based Reasoning in Multi-Criteria Decision Support Systems p. 133
Track--Embedding Knowledge in DSS
Introduction p. 151
An 'Intelligent' DSS for the Reinforcement of Urban Electrical Power Networks p. 153
DSS for Organizational Diagnosis p. 167
Enterprise Modeling Using Metagraphs p. 183
Knowledge Based Decision Support System for Accounting Auditors p. 201
A Knowledge-Based Advising System for Choosing Sports p. 215
Track--DSS and Organizational Change
Introduction p. 239
Impact of DSS within the Context of Organisation Change: An Application of the Socio-Technical Approach to the NHS p. 241
From Control to Consultation: An Organizational DSS for the Inspector Work p. 251
Architectures for Executive Support Systems--Toward a Prototype Top Manager Workstation p. 275
Experiments on Achieving Communication in Communities of Autonomous Agents p. 291
EIS and Organizational Change p. 309
Panel
Two Approaches to Group Problem Solving p. 323

Table of Contents provided by Blackwell's Book Services and R.R. Bowker. Used with permission.